

Website Privacy Policy

At One Source Homecare, your privacy is important to us. The following policy describes the privacy practices used on our Website.

COLLECTION AND USE OF INFORMATION

One Source Homecare collects information from you at various points on our website such as when registering as a customer, placing an order, participating in an online survey or requesting information. We request contact information such as your name, postal address, phone number, contact names and email address. When you place an order we will collect billing information such as credit card number. The choice to provide us with personal information is always yours. However, your decision to withhold particular details may limit the products and services we are able to provide and make it more difficult for us to advise you or suggest appropriate alternatives. If we are unable to accommodate your request based on the information that has been provided, we may ask for additional details in order to identify other ways to be of assistance.

THE PURPOSE FOR WHICH WE USE PERSONAL INFORMATION

We use your personal information to communicate with you, enhance your visit to our site, process orders and effectively provide the products and services you have requested. We may use personal information to offer additional products and services sold Onesourcehomecare.org. We will not furnish personal information to an outside organization for its use in marketing or solicitation, without your prior consent. We only use personal information for the purposes that we have disclosed to you. If for any reason your information is required to fulfill a different purpose, we will notify you and ask you for your consent before we proceed.

IP ADDRESSES AND COOKIES

We collect IP addresses, domain names, and other aggregate information on what pages consumers access or visit. We use this information to analyze site usage, access the effectiveness of our marketing efforts and to assist us with making improvements to the site. We also use cookies to track and store information so we may provide you with a more personalized site. We use cookies to allow access to the site, remember you when you return to our site, pre-fill forms so you do not have to re-enter your information every time you visit and to better tailor our site to our visitors' needs. Cookies need to be enabled in your browser in order to use our site otherwise our shopping cart will not function properly when you try to place an order.

DISCLOSURE OF INFORMATION

We disclose your information to third parties under the following circumstances: We use an outside shipping company to ship orders and a credit card processing company to verify cards used to purchase goods. These companies do not retain, share, store or use personally identifiable information for any other purpose. To the extent required or permitted by law, we may also collect, use and disclose personal information in connection with security related or law enforcement investigations or in the course of cooperating with authorities or complying with legal requirements. Online Medical will also cooperate with inquiries made by the Federal Trade Commission. In the event you have any questions concerning this privacy statement or the information you have provided, please contact

attn: Privacy Officer
One Source Homecare
PO Box 72
White Plains, NY 10602-0072
Phone: 866-466-2273
Fax: 1-866-466-2270
Email: Info@onesourcehomecare.org

If you do not wish to receive emails from us, please let us know by sending us the email address to the above email address, calling us at the above number or sending your request in writing.

SECURITY MEASURES

We use current technologies and maintain security standards to ensure that your personal information is protected against unauthorized access, disclosure, inappropriate alteration or misuse. All safety and security measures are also appropriate to the sensitivity level of your information. Electronic client files are kept in a secured environment with restricted access. We manage our server environment appropriately and our firewall infrastructure is strictly adhered to. Our security practices are reviewed periodically and we employ current technologies to assist us in protecting the confidentiality and privacy of your information. In the course of daily operations, we attempt to restrict access to personal information to authorized employees or general contractors who have a legitimate business purpose and reason for accessing it. As a condition of their employment, all employees of Onesourcehomecare.org are required to abide by the privacy standards we have established and to follow all applicable laws and regulations. As a condition of any contractual arrangements, all general contractors of Onesourcehomecare.org are required to abide by the privacy standards we have established and to follow all applicable laws and regulations. Unauthorized access to and/or disclosure of client information by an employee of Onesourcehomecare.org is strictly prohibited. All employees and general contractors are expected to maintain the confidentiality of personal information at all times and failing to do so will result in appropriate disciplinary measures, which may include dismissal.

LINKS TO OTHER SITES

Our site contains links to other web sites. These sites are not covered by this privacy statement and we are not responsible for the privacy practices or the content of these other sites. Onesourcehomecare.org does not control, makes no guarantees about, and disclaims any express or implied representations or warranties about the accuracy, relevance, timeliness, completeness, or appropriateness for a particular purpose of the information or the resources contained on these or any other Internet sites. Further, the inclusion of these links is merely for your convenience and is not intended and does not reflect Onesourcehomecare.org's opinion on the accuracy or the importance of these other sites; further, Onesourcehomecare.org does not endorse in any manner any of the views expressed in, or products or services offered by this or these other sites. All information in any Onesourcehomecare.org site, or associated or linked site, is extracted, read, used, or relied upon by you at your own risk.

UPDATING THIS POLICY

Any changes to our privacy policy and information handling practices shall be acknowledged in this policy in a timely manner. We may add, modify or remove portions of this policy when we feel it is appropriate to do so. You may determine when this policy was last updated by referring to the modification date found at the top of each Onesourcehomecare.org privacy policy web page.